Hayden Salandy
Servant Leader Obsessed with Technology
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Summary:
Accomplished IT professional with over 17 years of experience in various management roles. Proven ability to deliver innovative technology solutions and superior customer service. Currently serving as IT Manager for a Residential Holding firm, driven by the opportunity to lead, shape, and mentor teams. Committed to continuous learning and growth.

Work Experience

Information Technology Manager
Green Courte Residential Holdings - Clearwater, FL
May 2023 to Present

- Developed and maintained GCP's IT infrastructure aligning IT with firm objectives.
- Researched products and developed procedures to support company goals.
- Optimized department systems for efficiency and cost control.
- Planned and implemented new projects, coordinating with project leaders.
- Maintained detailed network documentation and troubleshooted multi-platform issues.
- Supported technical due diligence efforts for acquisitions and portfolio companies.
- Provided end-user support across main office, branch locations, and portfolio companies.
- Managed 24/7 network stability, security, and performance, including disaster recovery.
- Ensured compliance with information security policies and managed IT systems.

Director Information Technology
Concho Valley Council of Governments - San Angelo, TX
August 2019 to April 2023

- Led IT projects, managed departmental budgets ($300K-$500K), and coordinated with Finance Director.
- Implemented GigaTrak asset management SaaS solution and managed procurement.
- Managed external vendors (MSPs, Telecom, Security) ensuring compliance with standards.
- Oversaw databases, PHP web apps, and ERP systems administration.
- Conducted annual cyber security reviews for Homeland Security agencies.
- Coached and mentored staff, facilitated continuous technology research and development.
- Advised on Texas Broadband for All initiative for CVCOG.

Assistant Manager IT
Western Shamrock corp. - San Angelo, TX
October 2013 to August 2019

- Administered Linux and Windows systems, ITIL monitoring, and ticket assignment.
- Led technical research and development initiatives and staff performance evaluations.
- Developed Ruby on Rails app for hardware inventory tracking.

Education

- BBA in Management Information Systems
  Angelo State University, December 2010
- Associate Degree
  Howard College, May 2006

Skills

- AWS
- M365 Management
- Server Administration (Linux, MAC OS, Windows)
- Web Development
- Project Management
- Scripting (PowerShell & BASH)

References: Available upon request